# Provider App Guide



### Step 1: Download App

Please download the Haled Provider App in the Google Play or Apple Play Store.



Download on the App Store

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|          | haled                         |          |
|          | Welcome<br>Log in to continue | !        |
| Email    |                               |          |
|          |                               |          |
| Password |                               |          |
|          |                               | $\odot$  |
|          | Log In                        |          |
|          | New to Haled? Join Us!        |          |
|          | Problems logging in?          |          |
|          |                               |          |
|          |                               |          |

Step 2: Login Once downloaded, please login using your credentials emailed to your email address upon provider onboarding completion.

## Step 3: Explore App

Please take the time to familiarize yourself with your app!

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| Hannah Myers<br>© Location:<br>8502 Preston Rd<br>Inglewood, IL<br>98380 | I.                     | 6.6 miles fro                | om 85486        |

### Home Screen

Your Home page includes appointment information. Here, you will be able to view upcoming and assigned appointment client name and appointment location information, in review appointments, and then completed appointments.

You can navigate between these different categories across the top bar of the appointment screen.

For more details regarding a specific appointment, you can click on the appointment card.

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# Name: Devon Lane

### ⑦ Location:

2972 Westhein Santa Ana, Illin 85486

### 🗋 Thu, 11/16

General Healt

### Patient Notes:

Cancel

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| \$35.00   |  |  |  |  |
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| Perform Exam  |  |  |  |  |
| or Request to Reschedule                              |  |  |  |  |
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|   |  |  |  |  |
| Wallet Profile  |  |  |  |  |
|   |  |  |  |  |



### **Appointment Details - Day of Appointment:**

On the day of your appointment, you will see the Perform Exam button on the chosen Appointment Details card. Please select this, and it will navigate you to your MedSpa's chosen EMR system to complete the appointment.

\*Should there be a need to cancel or reschedule an appointment, please select the Cancel and Reschedule button found on this screen. You will then see a popup with contact information in order to do so.

X

### Cancel or Request to Reschedule Appt

To cancel or request to reschedule this appointment, please call Haled or email Haled for assistance.\*

### & 1-913-313-0895

### 🗹 admin@haled.com

\*Failure to notify a Haled representative of cancellation may result in account suspension. Canceled appointments will be put back into the **Available** queue.



### Profile Screen

Your Profile page includes personal information, and then Haled legal documents for your review. Should you need to edit anything on this profile screen, please reach out to Haled directly.

Additionally, you will have the option to sign out of your Haled app through the Profile page.

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Home

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### Wallet Screen

Your wallet page includes appointment history with your payout history listed. This is a reflection of all Haled payments.